



# KeyScaler Upgrade Guide

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UPGRADE FROM 6.8.1 TO 6.8.2

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# 1 Document Version Control

Version	Description	Author	Date
1.0	Initial Document Creation	Frode Nilsen	3/01/2019
2.0	Generic upgrade version	Nirmal Misra	02/11/2021
3.0	Upgraded Version	Ashley Johnson	27/01/2022
3.1	Updated for version 6.8.1	James Penney	27/06/2022
3.2	Updated for version 6.8.2	Nirmal Misra	06/07/2022
3.3	Review	Dillesh	07/07/2022

Item 1

# 2 Reference Document

#	Reference Document
1	Please refer to latest Release Notes for the upgrade version from DA Support

Item 2

## 3 Introduction

### 3.1 Document Overview

This document is a guide to upgrading the Device Authority KeyScaler Platform Server Software from the v6.8.1 version to the later version as suggested by Device Authority support.

The process involves the following key steps:

- Checking the current KeyScaler system
- Stopping the services running
- Backup Database
- Backup KeyScaler - Creating a backup of the (\*.war) files
- Removing the old folders
- Downloading and deploying the new (\*.war) files
- Upgrading and Migrating the Database
- Restart KeyScaler System - Restarting the services on the system
- Verifying the changes

## 4 Prerequisites

### 4.1 Download Software

KeyScaler software can be obtained from DA Support from the customer Zendesk Portal.

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**Note: Please contact DA Support [support@deviceauthority.com](mailto:support@deviceauthority.com) for access to Zendesk Portal.**

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For the step to backup the MySQL Database, the root password will be needed.

### 4.2 Upload software to KeyScaler Server

Upload the files to the `/tmp` directory of your KeyScaler server, e.g.

```
scp -i <pem file> <download path>/*.war centos@<keyscaler>:/tmp
```

Item 3 – Your computer: Upload files using scp/winscp utility

```
drwxr-x--- 17 dfactor_user tomcat 4096 Apr 4 06:57 wizard
-rw-r--r-- 1 dfactor_user tomcat 69559887 Apr 4 09:19 kms.war
drwxr-x--- 4 dfactor_user tomcat 37 Apr 4 09:19 kms
-rw-r--r-- 1 dfactor_user tomcat 63527957 Apr 4 09:20 kms-user.war
drwxr-x--- 5 dfactor_user tomcat 48 Apr 4 09:20 kms-user
-rw-r--r-- 1 dfactor_user tomcat 66977016 Apr 4 09:25 keyscaler-services.war
drwxr-x--- 5 dfactor_user tomcat 48 Apr 4 09:25 keyscaler-services
-rw-r--r-- 1 dfactor_user tomcat 54518287 Apr 4 09:26 cp.war
drwxr-x--- 13 dfactor_user tomcat 4096 Apr 4 09:26 cp
-rw-r--r-- 1 dfactor_user tomcat 84619895 Apr 4 13:01 service.war
drwxr-x--- 4 dfactor_user tomcat 63 Apr 4 13:02 service
-rw-r--r-- 1 dfactor_user tomcat 42481217 Apr 4 16:39 service-access-controller.war
drwxr-x--- 5 dfactor_user tomcat 48 Apr 4 16:39 service-access-controller
```

Item 4 – Files Uploaded to folder on KeyScaler System

### 4.3 Stop the KeyScaler Service

Log into the KeyScaler system, change to root user and stop the `dfactor` service:

```
[devuser@host~]# sudo su
[root@host ~]# service dfactor stop
```

Item 5 – KeyScaler Server: Stop KeyScaler dfactor service

```
[root@keyscaler6741 devuser]# service dfactor stop
Stopping DeviceAuthority D-Factor
Using DFACTOR_HOME: /var/dfactor
Using IDP_HOME: /var/dfactor/idp
Using CATALINA_BASE: /var/www/tomcat
Using CATALINA_HOME: /var/www/tomcat
Using CATALINA_TMPDIR: /var/www/tomcat/temp
Using JRE_HOME: /usr/java/latest
Using CLASSPATH: /var/www/tomcat/bin/bootstrap.jar:/var/www/tomcat/bin/tomcat-juli.jar
Java HotSpot(TM) 64-Bit Server VM warning: ignoring option MaxPermSize=256m; support was removed in 8.0
Java HotSpot(TM) 64-Bit Server VM warning: ignoring option UseSplitVerifier; support was removed in 8.0
DeviceAuthority D-Factor (pid 3243) is still running... Will attempt to forcefully terminate.
DeviceAuthority D-Factor successfully terminated
[root@keyscaler6741 devuser]#
```

Item 6 – dfactor service terminated

### 4.4 Backup Existing System

Before you begin the KeyScaler upgrade, first follow the backup and update procedure outlined below:

#### 4.4.1 Backup Database:

As Linux user `dfactor_user`, run the following commands to backup current KeyScaler database.

Create the backup directory if needed and backup the database. The default database name is *dfactordb*. If your installation has changed the database name, substitute the correct name in the command below.  
**Note:** You will need the root database password in this process.

```
[root@host ~]# su - dfactor_user
[dfactor_user@host ~]

[dfactor_user@host ~]$ mkdir -p /var/dfactor/backups/
[dfactor_user@host ~]$ mysqldump -u root -p dfactordb > /var/dfactor/backups/<date>.dfactordb.sql
```

Item 7 – Back up KeyScaler Database

```
[root@Keyscaler6741 webapps]# su - dfactor_user
Last login: Thu Jan 27 09:01:33 UTC 2022 on pts/0
[dfactor_user@Keyscaler6741 ~]$ mkdir -p /var/dfactor/backups
[dfactor_user@Keyscaler6741 ~]$ mysqldump -u root -p dfactordb > /var/dfactor/backups/720122.dfactordb.sql
Enter password:
[dfactor_user@Keyscaler6741 ~]$ cd /var/dfactor/backups/
[dfactor_user@Keyscaler6741 backups]$ ls -al
total 640
drwxr-x---. 2 dfactor_user tomcat    34 Jan 27 09:04 .
drwxr-xr-x. 8 dfactor_user tomcat    79 Jan 25 10:06 ..
-rw-r--r--  1 dfactor_user tomcat 655244 Jan 27 09:04 720122.dfactordb.sql
[dfactor_user@Keyscaler6741 backups]$
```

Item 8 – Database backup

## 4.4.2 HA Backup of Databases

Log onto each HA KeyScaler device you have, take a backup of each MySQL database as mentioned in 4.4.1.

**Note:** If using Azure SQL log into your database using one of the KeyScaler servers and do the following:

```
[root@keyscales-vm2 cert]# mysqldump -h [your mysql hostname].mysql.database.azure.com -u root@[your mysql hostname] -p dfactordb > /var/dfactor/backups/<date>/dfactordb.sql
Enter password:[Root Password]
```

Item 9 – Backup Database

## 4.4.3 Backup KeyScaler

### 4.4.3.1 Backup the KeyScaler /var/dfactor/data folder that contains:

- NSS keystore
- Tenant packages and licenses
- Samples package

```
[dfactor_user@host ~]$ mkdir -p /var/dfactor/backups/dfactor/data
[dfactor_user@host ~]$ cp -R /var/dfactor/data /var/dfactor/backups/dfactor/data
```

Item 10 – Backup Data

## 4.4.4 Backup KeyScaler Binaries and Properties

Log onto each individual KeyScaler instance and take a backup of the .war files in /var/www/tomcat/webapps directory and all of the \*.properties files in /var/dfactor/conf

```
[root@aptiv-remote-factory conf]# ls -al
total 32
drwxr-xr-x. 2 dfactor_user tomcat 216 Jan 27 14:34 .
drwxr-xr-x. 7 dfactor_user tomcat 173 Oct  7  2021 ..
-rw-r--r--. 1 dfactor_user tomcat 667 Jul 21  2020 cp.properties
-rw-r--r--. 1 dfactor_user tomcat 609 Jul 21  2020 dae.properties
-rw-r--r--. 1 dfactor_user tomcat 647 Jan 27 17:23 epic-key-vault-client.properties
-rw-r--r--. 1 dfactor_user tomcat 634 May 20 11:26 kms.properties
-rw-r--r--. 1 dfactor_user tomcat 476 May 16 12:45 kmssa.properties
-rw-r--r--. 1 dfactor_user tomcat 124 Jul 21  2020 kssa.properties
-rw-r--r--. 1 dfactor_user tomcat 538 Jul 21  2020 sac.properties
-rw-r--r--. 1 dfactor_user tomcat 423 Nov  2  2020 securerepo-syslog.properties
[root@aptiv-remote-factory conf]# mkdir backup
[root@aptiv-remote-factory conf]# cp * backup/
cp: omitting directory 'backup'
[root@aptiv-remote-factory conf]# ls -al backup/
total 32
drwxr-xr-x. 2 root      root      216 Jul  6 20:16 .
drwxr-xr-x. 3 dfactor_user tomcat 230 Jul  6 20:16 ..
-rw-r--r--. 1 root      root      667 Jul  6 20:16 cp.properties
-rw-r--r--. 1 root      root      609 Jul  6 20:16 dae.properties
-rw-r--r--. 1 root      root      647 Jul  6 20:16 epic-key-vault-client.properties
-rw-r--r--. 1 root      root      634 Jul  6 20:16 kms.properties
-rw-r--r--. 1 root      root      476 Jul  6 20:16 kmssa.properties
-rw-r--r--. 1 root      root      124 Jul  6 20:16 kssa.properties
-rw-r--r--. 1 root      root      538 Jul  6 20:16 sac.properties
-rw-r--r--. 1 root      root      423 Jul  6 20:16 securerepo-syslog.properties
[root@aptiv-remote-factory conf]#
```

Item 11 – Backup properties files

#### 4.4.4.1 Rename the KeyScaler dfactor tools (if they were deployed previously)

```
[dfactor_user@host ~]$ mv /var/dfactor/dfactor.tools /var/dfactor/backups/dfactor.tools.datestamp
```

Item 12- Backup KeyScaler tools

#### 4.4.4.2 Back up the application war files:

Backup previous war files to be replaced.

The existing \*.war files can be found in the following directory:

```
[root@host ~]# cd /var/www/tomcat/webapps
```

Item 13 – \*.war file directory

```
[root@Keyscaler6741 webapps]# ls -al
total 459900
drwxr-xr-x. 10 dfactor_user tomcat      4096 Jan 26 18:40 .
drwxr-xr-x.  9 root          root        160 Jan 25 10:03 ..
drwxr-x---. 13 dfactor_user tomcat      4096 Jan 26 18:07 cp
-rw-r--r--.  1 root          root    53554020 Jan 26 18:07 cp.war
drwxr-x---.  5 dfactor_user tomcat        48 Jan 26 18:02 keyscaler-services
-rw-r--r--.  1 root          root 122182673 Jan 26 18:02 keyscaler-services.war
drwxr-x---.  4 dfactor_user tomcat        37 Jan 26 16:59 kms
drwxr-x---.  5 dfactor_user tomcat        48 Jan 26 17:39 kms-user-service
-rw-r--r--.  1 root          root 67142814 Jan 26 17:38 kms-user-service.war
-rw-r--r--.  1 dfactor_user tomcat 67020588 Jan 26 16:59 kms.war
drwxr-xr-x.  2 dfactor_user tomcat        77 Jan 25 10:03 ROOT
drwxr-x---.  4 dfactor_user tomcat        63 Jan 26 18:00 service
drwxr-x---.  5 dfactor_user tomcat        48 Jan 26 18:40 service-access-controller
-rw-r--r--.  1 root          root 44333445 Jan 26 18:40 service-access-controller.war
-rw-r--r--.  1 root          root 76680956 Jan 26 18:00 service.war
-rwxr-xr-x.  1 root          root      834 Jan 26 18:39 version.sh
drwxr-x---. 17 dfactor_user tomcat      4096 Jan 25 10:06 wizard
-rw-r--r--.  1 dfactor_user tomcat 39997021 Jan 25 10:03 wizard.war
[root@Keyscaler6741 webapps]#
```

Item 14 – List of all the existing \*.war files

Create a new directory e.g., `backup/webapps` and move these \*.war files into that new directory:

```
[dfactor_user@host ~]$ mkdir /var/dfactor/backups/webapps
```

```
[dfactor_user@host ~]$ cp /var/www/tomcat/webapps/*.war /var/dfactor/backups/webapps/
```

Item 15 – Backup the \*.war files

## 4.5 Remove the old folders

For the new \*.war files to take effect, first remove their respective folders, so that new ones get created.

```
[dfactor_user@host ~]$ cd /var/www/tomcat/webapps/  
[dfactor_user@host ~]$ rm -rf cp/  
[dfactor_user@host ~]$ rm -rf keyscaler-services/  
[dfactor_user@host ~]$ rm -rf kms/  
[dfactor_user@host ~]$ rm -rf kms-user-service/  
[dfactor_user@host ~]$ rm -rf service/
```

Item 16 – Remove the old application folders

If the SAC is running on the same server:

```
[dfactor_user@host webapps]$ rm service-access-controller.war  
[dfactor_user@host webapps]$ rm -rf service-access-controller/
```

Item 17 – Remove old files and directories for SAC (same server)

If the SAC is running on a different server, transfer the *sac.tar.gz* file to the SAC server. The directions below assume the file have been placed in the */tmp* folder.

Log into the SAC server, and stop the SAC service

```
[root@host ~]# /var/www/tomcat/bin/shutdown.sh  
# change to dfactor_user  
[root@host ~]# su - dfactor_user  
# remove the existing SAC and deploy the new one  
[dfactor_user@host ~]$ cd /var/www/tomcat/webapps/  
[dfactor_user@host webapps]$ rm service-access-controller.war  
[dfactor_user@host webapps]$ rm -rf service-access-controller
```

Item 18 – Separate SAC Server – Remove Old files and directories

At this point, you are ready to upgrade the KeyScaler system.



## 5 Upgrade KeyScaler

### 5.1 Upgrade and Migrate Database

Steps outlined in this section must be run as Linux user *dfactor\_user*

- 1) Deploy KeyScaler tools (dfactor\_tools.tar.gz) under /var/dfactor by using the instructions in Deploying the D-FACTOR tools.

---

**Note:** New tools must be deployed with each upgrade

---

- 2) Run the Database Upgrader tool, **dbupgrade.sh** that will:
  - upgrade the database schema
  - migrate all the data

```
[dfactor_user@host tmp]$ cd /var/dfactor/dfactor.tools/bin/
[dfactor_user@host bin]$ ./dbupgrade.sh

Using MySQL Connector: /var/www/tomcat/lib/mysql-connector-java-5.1.40-bin.jar
DAE Tools 6.8.2 Build 2, Copyright (c) 2011-2021, DeviceAuthority Inc, All Rights Reserved.

Migrating D-Factor data based upon the following properties:
Application Home : file:/var/dfactor/dfactor.tools/bin/./
Database        : mysql
JDBC Connect String: jdbc:mysql://localhost:3306/dfactordb
Database Server : localhost
Database Name   : dfactordb
User Name      : dfactor_user

Using Database version: XU, state: upgradeComplete

Added XY.0.1 upgrader..
Please select one of these options to do database upgrade:
0. Exit
1. Upgrade Schema
2. Migrate Data (Important: migrate data only after all nodes have completed the schema upgrade)

Please enter [0/1/2] to proceed with the upgrade: 1
CAUTION: This schema upgrade utility will connect to D-Factor Database
so that it will be usable by the current release of D-Factor.
The database should be backed up before you proceed.

IMPORTANT: Please ensure the following before proceeding:
- Your database is BACKED UP
- Your database is UP and RUNNING
- The D-Factor is NOT RUNNING

Do you want to continue? [y/n] (Default: n) y

Upgrading database schema from "XY.0.1" to "XY.0.2"

Upgrading schema...

Schema upgrade from "XY.0.1" to "XY.0.2" complete.

Please select one of these options to do database upgrade:
0. Exit
```

1. Upgrade Schema
2. Migrate Data (Important: migrate data only after all nodes have completed the schema upgrade)

Please enter [0/1/2] to proceed with the upgrade: 2

**CAUTION:** This data migration utility will connect to D-Factor Database and migrate the data so that it will be usable by the current release of D-Factor. The database should be backed up before you proceed.

**IMPORTANT:** Please ensure the following before proceeding:

- Your database is BACKED UP
- Your database is UP and RUNNING
- The D-Factor is NOT RUNNING

Do you want to continue? [y/n] (Default: n) y

Data will be migrated from version "X.U" to version "X.Y.0.6"

Migrating database from "X.U" to "X.Y.0.1"

migrating data...

Data migration complete, performing post-migration schema actions...

Database migration from "X.U" to "X.Y.0.1" complete.

Item 19 - Updating the database schema and Migrating the Data (note: the build number may vary)

```
[dfactor_user@aptiv-remote-factory bin]$ ./dbupgrade.sh
Using MySQL Connector: /var/www/tomcat/lib/mysql-connector-java-5.1.40-bin.jar
DAE Tools 6.8.2 Build 1, Copyright (c) 2016-2022, Device Authority Ltd., All Rights Reserved.

Migrating D-Factor data based upon the following properties:
Application Home   : file:/home/dfactor_user/dfactor.tools/bin/./
Database           : mysql
JDBC Connect String: jdbc:mysql://localhost:3306/dfactordb
Database Server    : localhost
Database Name      : dfactordb
User Name          : dfactor_user

Using Database version: 6.8.1.1, state: upgradeComplete

Added 6.8.1.2 upgrader..
Added 6.8.1.3 upgrader..
Added 6.8.2.1 upgrader..
Please select one of these options to do database upgrade:
0. Exit
1. Upgrade Schema
2. Migrate Data (Important: migrate data only after all nodes have completed the schema upgrade)

Please enter [0/1/2] to proceed with the upgrade: 1
CAUTION: This schema upgrade utility will connect to D-Factor Database
so that it will be usable by the current release of D-Factor.
The database should be backed up before you proceed.

IMPORTANT: Please ensure the following before proceeding:
- Your database is BACKED UP
- Your database is UP and RUNNING
- The D-Factor is NOT RUNNING

Do you want to continue? [y/n] (Default: n) y

Upgrading database schema from "6.8.1.1" to "6.8.1.2"

Upgrading schema...

Schema upgrade from "6.8.1.1" to "6.8.1.2" complete.

Upgrading database schema from "6.8.1.2" to "6.8.1.3"

Upgrading schema...

Schema upgrade from "6.8.1.2" to "6.8.1.3" complete.

Upgrading database schema from "6.8.1.3" to "6.8.2.1"

Upgrading schema...

Schema upgrade from "6.8.1.3" to "6.8.2.1" complete.

Please select one of these options to do database upgrade:
0. Exit
```

Item 20 – Schema Upgrade Output

```

Please select one of these options to do database upgrade:
0. Exit
1. Upgrade Schema
2. Migrate Data (Important: migrate data only after all nodes have completed the schema upgrade)

Please enter [0/1/2] to proceed with the upgrade: 2
CAUTION: This data migration utility will connect to D-Factor Database
and migrate the data so that it will be usable by the current
release of D-Factor. The database should be backed up before you
proceed.

IMPORTANT: Please ensure the following before proceeding:
- Your database is BACKED UP
- Your database is UP and RUNNING
- The D-Factor is NOT RUNNING

Do you want to continue? [y/n] (Default: n) y

Data will be migrated from version "6.8.1.1" to version "6.8.2.1"

Migrating database from "6.8.1.1" to "6.8.1.2"

    migrating data...

    Data migration complete, performing post-migration schema actions...

    Database migration from "6.8.1.1" to "6.8.1.2" complete.

Migrating database from "6.8.1.2" to "6.8.1.3"

    migrating data...

    Data migration complete, performing post-migration schema actions...

    Database migration from "6.8.1.2" to "6.8.1.3" complete.

Migrating database from "6.8.1.3" to "6.8.2.1"

    migrating data...

    Data migration complete, performing post-migration schema actions...

    Database migration from "6.8.1.3" to "6.8.2.1" complete.

[dfactor user@aptiv-remote-factory bin]$ █

```

Item 21 – Database Migration Output

---

**Note:** For an HA Environment you only need to do this on one SQL server on the cluster and sync when brought back online.

---

## 5.2 Upgrade Master and Tenant Packages

In this step, you will be updating the Tenant Accounts onto the server that will be running the KeyScaler Control Panel.

- Core Package for Tenant accounts holds DDKG libraries and KeyScaler Agents for Tenants.

---

**Note:** You will need to have the **Tenant Account Number** available for these steps

---

1) On the KeyScaler server that is running the Control Panel, go to the `/var/dfactor` directory

```
[dfactor_user@host ~]$ cd /var/dfactor
```

Item 22 – Change Directory

2) As the Linux user `dfactor_user`, unzip the tenant CP and DAE tenant packages into CP's hosted downloaded directory (`/var/dfactor/data/cp-hosted-downloads`)

```

## Install Tenant ddkgs (Make sure you have the correct ddkg package for that tenant)
[dfactor_user@host ~]$ mv /var/dfactor/data/cp-hosted-downloads/<1st_tenant_account_number> /var/dfactor/data/cp-hosted-
downloads/<tenant_account_number>.backup

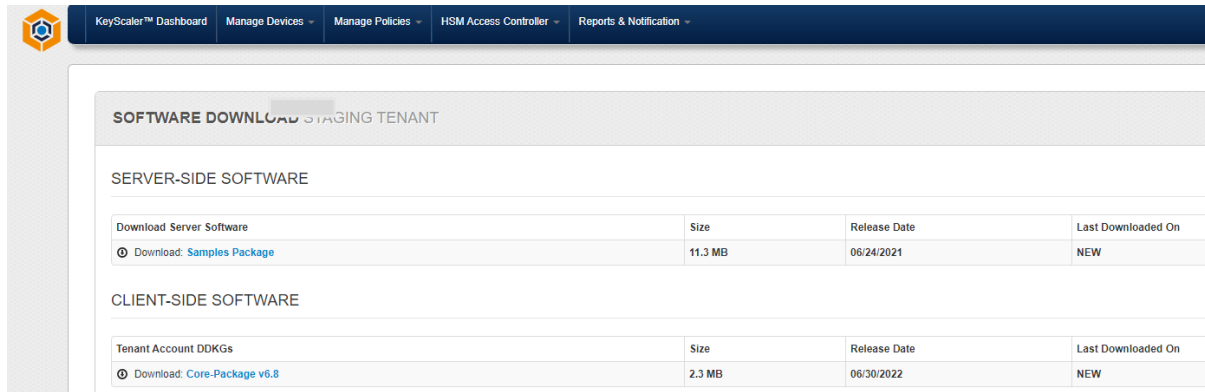
```

```
[dfactor_user@host ~]$ cp coreX.Y.zip /var/dfactor/data/cp-hosted-downloads/<tenant_account_number>
```

## If there are additional tenants, repeat the above steps for each additional tenant account. Make sure the correct ddkg package for the specific tenant

Item 23 – Upgrade Tenant Packages

**Note:** For HA environment, you will need to make sure this is done for each KeyScaler instance that hosts the CP component.



The screenshot shows the 'SOFTWARE DOWNLOAD STAGING TENANT' interface. It is divided into two sections: 'SERVER-SIDE SOFTWARE' and 'CLIENT-SIDE SOFTWARE'. Each section contains a table with columns for 'Download', 'Size', 'Release Date', and 'Last Downloaded On'.

SERVER-SIDE SOFTWARE			
Download	Size	Release Date	Last Downloaded On
Download: <a href="#">Samples Package</a>	11.3 MB	06/24/2021	NEW

CLIENT-SIDE SOFTWARE			
Tenant Account DDKGs	Size	Release Date	Last Downloaded On
Download: <a href="#">Core-Package v6.8</a>	2.3 MB	06/30/2022	NEW

Item 24- KeyScaler CP – Sample Updated Download Software Screen

## 5.3 Deploy KeyScaler Software Components

Deploy the new war files that will upgrade system from current version to latest version

Copy the \*.war files that were uploaded to the KeyScaler system in section 4.2 Upload software to KeyScaler Server to webapps directory:

```
[root@host ~]# cp /tmp/*.war /var/www/tomcat/webapps/
[root@host ~]# ls -al
```

Item 25 – Copy \*.war files to the webapps directory

```
[root@ -remote-factory software]# cp *.war /var/www/tomcat/webapps/
cp: overwrite '/var/www/tomcat/webapps/cp.war'? y
cp: overwrite '/var/www/tomcat/webapps/keyscaler-services.war'? y
cp: overwrite '/var/www/tomcat/webapps/kms-user-service.war'? y
cp: overwrite '/var/www/tomcat/webapps/kms.war'? y
cp: overwrite '/var/www/tomcat/webapps/service-access-controller.war'? y
cp: overwrite '/var/www/tomcat/webapps/service.war'? y
[root@ -remote-factory software]# ls -al /var/www/tomcat/webapps/
total 406560
drwxr-xr-x. 6 dfactor_user tomcat    274 Jul  6 13:22 .
drwxr-xr-x. 10 root          root      183 Oct  7 2021 ..
drwxr-xr-x.  2 dfactor_user tomcat    176 May 16 12:40 backup
drwxr-x---. 13 dfactor_user tomcat   4096 Jul  6 13:22 cp
-rw-r--r--.  1 root          root   54650184 Jul  6 13:22 cp.war
drwxr-x---.  4 dfactor_user tomcat     37 Jan 27 15:43 epic-azure-keyvault
-rw-r--r--.  1 dfactor_user tomcat  42273300 Jan 27 15:43 epic-azure-keyvault.war
-rw-r--r--.  1 root          root   57242952 Jul  6 13:22 keyscaler-services.war
-rw-r--r--.  1 root          root   63537499 Jul  6 13:22 kms-user-service.war
-rw-r--r--.  1 root          root   66016792 Jul  6 13:22 kms.war
drwxr-xr-x.  2 root          root      39 Mar 23 15:22 Metadata_migration_v1
-rw-r--r--.  1 root          root   42614622 Jul  6 13:22 service-access-controller.war
-rw-r--r--.  1 root          root   89959756 Jul  6 13:22 service.war
-rwxr-xr-x.  1 root          root     839 Jan 10 12:39 version.sh
[root@ -remote-factory software]#
```

Item 26 – Sample list of all KeyScaler war file components in webapps directory

**Note:** For HA Environment, make sure to do this on each KeyScaler instance. Make sure to check the properties files are ready and available for the KeyScaler instance to use.

If the SAC is running on a different server, transfer the sac.tar.gz file to the SAC server and unpack the file. The directions below assumes that the file has been placed in the /tmp folder:

```
[dfactor_user@host webapps]$ tar -xvzf /tmp/service-access-controller.war -C /var/www/tomcat/webapps
```

Item 27 - Deploy the SAC software on separate SAC server

### 5.3.1 Update KMSSA Properties

To prevent a collision with a reserved property name, the 'pid' property in the KMSSA has been updated to use the new name 'pidentity.' To make this change, do the following:

- 1) Edit the file at /var/dfactor/config/kmssa.properties
- 2) Change the name of the 'pid' property to 'pidentity'
- 3) Save the kmssa.properties file

```
broadcast.bufsize=15000
keepalive.interval=10000
pidentity=d042b4a2-fa2c-4305-940c-3c8ddae7d35e
broadcast=false
keepalive.threshold=5
mode=OA
broadcast.timeout=1000
authenticated=true
broadcast.interval=10
broadcast.port=8888
keyscaler.kms.1=demo.mykeyscaler.com:8443
kafka.bootstrap.servers=demo.mykeyscaler.com\:9092
psecret=2e392554-9b34-7656-83ce-05234447bf85
```

Item 32 – The updated `kmssa.properties` file

## 5.4 Start the KeyScaler Service

Check that you are root user and start the `dfactor` service:

```
[devuser@host ~]# sudo su
[root@host ~]# service dfactor start
```

Item 33 – KeyScaler Server: Start KeyScaler Server

---

**Note:** For an HA environment make sure you start the services on ALL KeyScaler instances.

---

```
[root@-remote-factory software]# service dfactor start
Starting DeviceAuthority D-Factor
Using DFACTOR_HOME: /var/dfactor
Using IDP_HOME: /var/dfactor/idp
Using CATALINA_BASE: /var/www/tomcat
Using CATALINA_HOME: /var/www/tomcat
Using CATALINA_TMPDIR: /var/www/tomcat/temp
Using JRE_HOME: /usr/java/latest
Using CLASSPATH: /var/www/tomcat/bin/bootstrap.jar:/var/www/tomcat/bin/tomcat-juli.jar
Tomcat started.
[root@-remote-factory software]#
```

Item 34 – `dfactor` service started

If the SAC is running on a different server:

```
# Execute on Service Access Controller server, if different from rest of the application stack
[root@host ~]# sudo su
[root@host ~]# service dfactor start
```

Item 35 – Start SAC services

## 5.5 Post-Upgrade Verification

### 5.5.1 Check KeyScaler module versions

From the `/home/dfactor_user/dfactor.tools/bin/` directory run the script file called `version.sh`

```
[root@host ~]# ./version.sh
```

Item 28 – Check KeyScaler Module versions

This will supply the versions of the modules deployed for this upgrade.

```
[dfactor_user@aptiv-remote-factory bin]$ ./version.sh
*****
KeyScaler Version
*****
DAE    >> 6.8.2.1
SAC    >> 6.8.2.1
KMS    >> 6.8.2.1
KMS-MS >> 6.8.2.1
KS-MS  >> 6.8.2.1
CP     >> 6.8.2.1
[dfactor_user@aptiv-remote-factory bin]$ █
```

Item 29 – Sample output for - Check KeyScaler Module versions

For KeyScaler v6.8.2 the above modules versions should be expected and should match the Release notes.

### 5.5.2 Verify Kafka and Zookeeper services are still running

**Note:** This section only applies to environments using a local Kafka service – if you are using a managed service (i.e., Azure Event Hubs for Kafka), you may skip this section.

Ensure that the kafka and zookeeper services are still running:

```
[root@host ~]# ps ax | grep -i 'zookeeper'
```

Item 30 – KeyScaler Server: check zookeeper service

```
root@ip-172-31-16-138:/home/ec2-user/KS6.5 # ps -ef | grep kafka
root      13074      1 0 Jul16 ?        00:18:33 java -Xmx512M -Xms512M -server -XX:UseG1GC -XX:MaxGCPauseMillis=20 -XX:InitiatingHeapOccupancyPercent=35 -XX:+ExplicitGCInvokesConc
urrent -Djava.awt.headless=true -Xloggc:/opt/kafka_2.11-1.0.0/bin/../logs/zookeeper-gc.log -verbose:gc -XX:+PrintGCDateStamps -XX:+PrintGCTimeStamps -XX:+UseGCL
ogFileRotation -XX:NumberOfGCLogFiles=10 -XX:GCLogFileSize=100M -Dcom.sun.management.jmxremote -Dcom.sun.management.jmxremote.authenticate=false -Dcom.sun.management.sasl
failure -Dkafka.logs.dir=/opt/kafka_2.11-1.0.0/bin/../logs -Dlog4j.configurationFile=/opt/kafka_2.11-1.0.0/bin/../config/log4j.properties -cp /opt/kafka_2.11-1.0.0/bin/../libs/aopas
s-merged-2.5.0-b32.jar:/opt/kafka_2.11-1.0.0/bin/../libs/argparse-0.7.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/commons-lang3-3.5.jar:/opt/kafka_2.11-1.0.0/bin/../libs/co
nnect-api-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/connect-file-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/connect-json-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/connect-run
time-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/connect-transforms-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/guava-20.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/hk2-api-2.5.0-b32.ja
r:/opt/kafka_2.11-1.0.0/bin/../libs/hk2-locator-2.5.0-b32.jar:/opt/kafka_2.11-1.0.0/bin/../libs/hk2-utils-2.5.0-b32.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jackson-annotations-2.9.1.
jar:/opt/kafka_2.11-1.0.0/bin/../libs/jackson-core-2.9.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jackson-databind-2.9.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jackson-jaxrs-base-2.9.1.
jar:/opt/kafka_2.11-1.0.0/bin/../libs/jackson-jaxrs-json-provider-2.9.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jackson-module-jaxb-annotations-2.9.1.jar:/opt/kafka_2.11-1.0.0/bin/../
libs/javassist-3.20.0-GA.jar:/opt/kafka_2.11-1.0.0/bin/../libs/javassist-3.21.0-GA.jar:/opt/kafka_2.11-1.0.0/bin/../libs/javax.annotation-api-1.2.jar:/opt/kafka_2.11-1.0.0/bin/../
libs/javax.inject-1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/javax.inject-2.5.0-b32.jar:/opt/kafka_2.11-1.0.0/bin/../libs/javax.servlet-api-3.1.0.jar:/opt/kafka_2.11-1.0.0/bin/../lib
s/javax.ws.rs-api-2.0.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jersey-client-2.25.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jersey-common-2.25.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/
jersey-container-servlet-2.25.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jersey-container-servlet-core-2.25.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jersey-guava-2.25.1.jar:/opt/kafka
_2.11-1.0.0/bin/../libs/jersey-media-jaxb-2.25.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jersey-server-2.25.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jetty-continuation-9.2.22.v20170606
.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jetty-http-9.2.22.v20170606.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jetty-io-9.2.22.v20170606.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jetty-secu
rity-9.2.22.v20170606.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jetty-server-9.2.22.v20170606.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jetty-servlet-9.2.22.v20170606.jar:/opt/kafka_2.11-1.
0.0/bin/../libs/jetty-servlets-9.2.22.v20170606.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jetty-util-9.2.22.v20170606.jar:/opt/kafka_2.11-1.0.0/bin/../libs/jopt-simple-5.0.4.jar:/opt/k
afka_2.11-1.0.0/bin/../libs/kafka_2.11-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/kafka-2.11-1.0.0-sources.jar:/opt/kafka_2.11-1.0.0/bin/../libs/kafka-2.11-1.0.0-streams-1.0.0.jar
:/opt/kafka_2.11-1.0.0/bin/../libs/kafka-clients-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/kafka-log4j-appender-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/kafka-streams-1.0.0.jar
:/opt/kafka_2.11-1.0.0/bin/../libs/kafka-streams-examples-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/kafka-tools-1.0.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/log4j-1.2.17.jar:/opt
kafka_2.11-1.0.0/bin/../libs/maven-artifact-3.5.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/metrics-core-2.2.0.jar:/opt/kafka_2.11-1.0.0/bin/../libs/metrics-jmx-2.2.0.jar:/opt/kafka_2.11-1.
0.0/bin/../libs/osgi-resource-locator-1.0.1.jar:/opt/kafka_2.11-1.0.0/bin/../libs/plexus-utils-3.0.24.jar:/opt/kafka_2.11-1.0.0/bin/../libs/reflections-0.9.11.jar:/opt/kafka_2.11-1.
0.0/bin/../libs/rockedbjms-5.7.3.jar:/opt/kafka_2.11-1.0.0/bin/../libs/scala-library-2.11.11.jar:/opt/kafka_2.11-1.0.0/bin/../libs/slf4j-api-1.7.25.jar:/opt/kafka_2.11-1.0.0/bin/
../libs/slf4j-log4j12-1.7.25.jar:/opt/kafka_2.11-1.0.0/bin/../libs/snappy-java-1.1.4.jar:/opt/kafka_2.11-1.0.0/bin/../libs/validation-api-1.1.0.Final.jar:/opt/kafka_2.11-1.0.0/bin/
../libs/zkclient-0.10.jar:/opt/kafka_2.11-1.0.0/bin/../libs/zookeeper-3.4.10.jar org.apache.zookeeper.server.quorum.QuorumPeerMain /opt/kafka_2.11-1.0.0/config/zookeeper.properties
[root@ip-172-31-16-138 KS6.5] █
```

Item 31 – KeyScaler Server: zookeeper service example output

```
[root@host ~]# ps ax | grep -i 'kafka\..Kafka'
```

Item 32 – KeyScaler Server: check kafka service

```

37081 3738 java -Xmx1G -Xms1G server -XX:UseG1GC -XX:MaxCPUPauseMillis=20 -XX:InitialHeapOccupancyPercent=35 -XX:ExplicitGCInvolvesConcurrent -XX:MaxInLineAge=15 -Djava.awt.headless=true -loggc:/opt/kafka_2.12-2.8.1/bin/./logs/kafka-server-logs -log verboselog -XX:PrintGCLineStamps -XX:HeapDumpPath=/opt/kafka_2.12-2.8.1/bin/./logs -XX:ConcGCWorkRateMultiplier=10 -XX:CompactLogFileSize=100M -Dcom.sun.management.jmxremote -Dcom.sun.management.jmxremote.authenticate=false -Dcom.sun.management.jmxremote.ssl=false -Dkafka.logs.dir=/opt/kafka_2.12-2.8.1/bin/./logs -Dlog4j.configuration=file:/opt/kafka_2.12-2.8.1/bin/./config/log4j.properties -cp /opt/kafka_2.12-2.8.1/bin/./libs/activation-1.1.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/aopalliance-repackaged-2.6.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/argparse4j-0.7.0.jar:/opt/kafka_2.12-2.8.1/bin/./libs/audience-annotations-0.0.0.jar:/opt/kafka_2.12-2.8.1/bin/./libs/commons-cli-1.4.jar:/opt/kafka_2.12-2.8.1/bin/./libs/commons-lang3-3.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-api-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-base-auth-extension-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-file-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-iso-n-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-mirror-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-mirror-client-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-runtime-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/connect-transforms-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/hk2-api-2.6.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/hk2-locator-2.6.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/hk2-utils-2.6.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-annotations-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-core-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-databind-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-dataformat-csv-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-datatype-jdk8-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-jaxrs-base-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-jaxrs-json-provider-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-module-jaxb-annotations-2.10.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jackson-module-scala-2.12-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jakarta.activation-api-1.2.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jakarta.annotation-api-1.3.5.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jakarta.inject-2.6.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jakarta.validation-api-2.0.2.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jakarta.ws.rs-api-2.1.6.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jakarta.xml.bind-api-2.0.2.jar:/opt/kafka_2.12-2.8.1/bin/./libs/javax-annotation-1.3.2.jar:/opt/kafka_2.12-2.8.1/bin/./libs/javax-servlet-api-3.1.0.jar:/opt/kafka_2.12-2.8.1/bin/./libs/javax.ws.rs-api-2.1.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jaxb-api-2.3.0.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jersey-client-2.28.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jersey-common-2.34.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jersey-container-servlet-2.34.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jersey-container-servlet-core-2.34.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jersey-hk2-2.34.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jetty-http-9.4.43.v20210629.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jetty-io-9.4.43.v20210629.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jetty-security-9.4.43.v20210629.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jetty-util-9.4.43.v20210629.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jetty-util-groovy-9.4.43.v20210629.jar:/opt/kafka_2.12-2.8.1/bin/./libs/jline-3.12.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-log4j-appender-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-metadata-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-raft-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-shell-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-streams-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-streams-examples-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-streams-scala-2.12-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-streams-test-utils-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/kafka-tools-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/log4j-1.2.17.jar:/opt/kafka_2.12-2.8.1/bin/./libs/lz4-java-1.7.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/maven-artifact-3.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/metrics-core-2.0.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-buffer-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-coder-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-common-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-handler-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-resolver-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-transport-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-transport-native-epoll-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/netty-transport-native-unix-common-4.1.62.Final.jar:/opt/kafka_2.12-2.8.1/bin/./libs/osgi-resource-locator-1.0.3.jar:/opt/kafka_2.12-2.8.1/bin/./libs/paranamer-2.8.jar:/opt/kafka_2.12-2.8.1/bin/./libs/plexus-utils-3.2.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/reflections-0.9.12.jar:/opt/kafka_2.12-2.8.1/bin/./libs/rocksdbjni-5.18.4.jar:/opt/kafka_2.12-2.8.1/bin/./libs/scalacollection-compat-2.12-2.3.0.jar:/opt/kafka_2.12-2.8.1/bin/./libs/scalajava-compat-2.12-0.9.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/scalalib-2.12-2.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/scalalogging-2.12-3.9.2.jar:/opt/kafka_2.12-2.8.1/bin/./libs/scalareflect-2.12.13.jar:/opt/kafka_2.12-2.8.1/bin/./libs/slf4j-api-1.7.30.jar:/opt/kafka_2.12-2.8.1/bin/./libs/slf4j-log4j12-1.7.30.jar:/opt/kafka_2.12-2.8.1/bin/./libs/snappy-java-1.1.8.1.jar:/opt/kafka_2.12-2.8.1/bin/./libs/zookeeper-3.5.9.jar:/opt/kafka_2.12-2.8.1/bin/./libs/zookeeper-jute-3.5.9.jar:/opt/kafka_2.12-2.8.1/bin/./libs/zstd-jni-1.4.2-1.jar:/opt/kafka_2.12-2.8.1/bin/./config/server.properties
23843 pts/0  R+   0:00 grep --color=auto kafka
[root@keyscalet0741 webapps]#

```

Item 33 – KeyScaler Server: kafka service example output

If not running, then execute the following two commands and check again.

For Kafka version for HA systems: **kafka\_2.11-1.0.0**:

```

[root@host ~]# /opt/kafka_2.11-1.0.0/bin/zookeeper-server-start.sh -daemon /opt/kafka_2.11-1.0.0/config/zookeeper.properties
[root@host ~]# /opt/kafka_2.11-1.0.0/bin/kafka-server-start.sh -daemon /opt/kafka_2.11-1.0.0/config/server.properties

```

Item 34 – KeyScaler Server: to start Kafka and zookeeper services for kafka\_2.11-1.0.0

On single stack (non-HA systems) If using Kafka version **kafka\_2.12-2.8.1** then use the following commands:

```

[root@host ~]# /opt/kafka_2.12-2.8.1/bin/zookeeper-server-start.sh -daemon /opt/kafka_2.12-2.8.1/config/zookeeper.properties
[root@host ~]# /opt/kafka_2.12-2.8.1/bin/kafka-server-start.sh -daemon /opt/kafka_2.12-2.8.1/config/server.properties

```

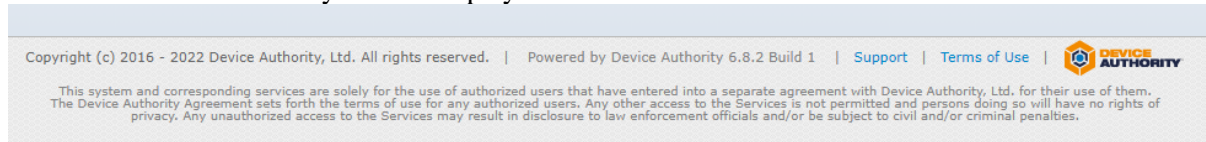
Item 35 – KeyScaler Server: to start Kafka and zookeeper services kafka\_2.12-2.8.1



## 6 Upgrade Sanity Tests

### 6.1 KeyScaler Control Panel

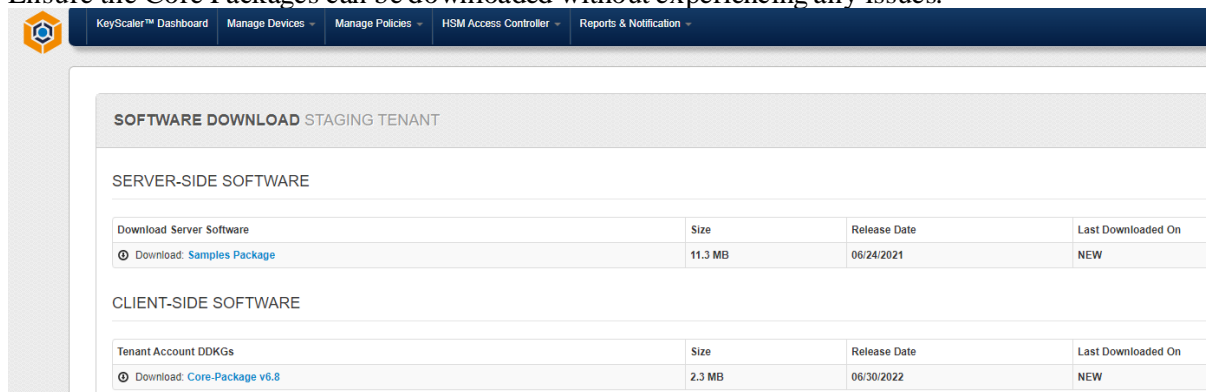
Login to the control panel and check all looks normal. Ensure the version at the bottom of the page matches the latest version you have deployed:



Item 36 – Check KeyScaler version number

### 6.2 Download Core Packages

Ensure the Core Packages can be downloaded without experiencing any issues.



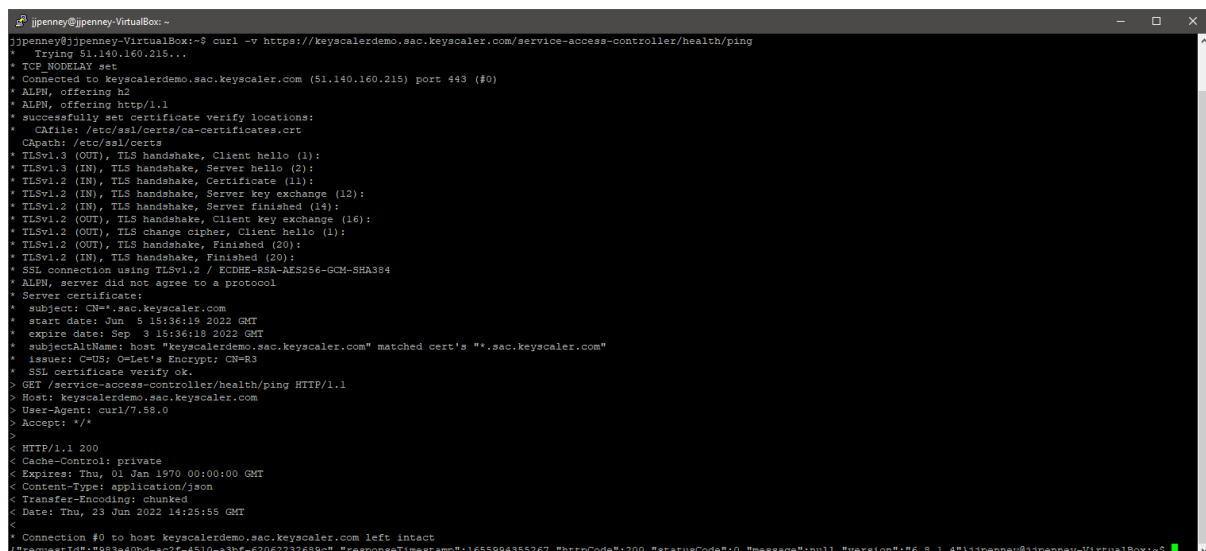
Item 37 – Control Panel: Download Software

### 6.3 Curl to the SAC

From any device ensure you can curl to the SAC and get a HTTP code 200 message back as follows:

```
root@host:~$ curl -v https://sac.xyzcorpXY.com:8443/service-access-controller/health/ping
```

Item 38 – Your computer: CURL Test command



Item 39 – Your computer: cURL Test output



**Important:** In case of any issue please Contact DeviceAuthority Support, [support@deviceauthority.com](mailto:support@deviceauthority.com)

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